

TRAVELLING ABROAD

(Vocabulary, useful phrases and dialogues)

INDEX (ÍNDICE)

<u>At the airport</u>	3
Vocabulary	3
Useful phrases	4
Dialogues	5
<u>At the hotel</u>	7
Vocabulary	7
Useful phrases	9
Dialogues	10
<u>At the restaurant</u>	12
Vocabulary	12
Useful phrases	14
Dialogues	15
<u>Transportation and asking the way</u>	20
Vocabulary	20
Useful phrases	23
Dialogues	24
<u>Meeting people</u>	26
Vocabulary	26
Useful phrases	27

Dialogues	28
<u>At a clothing shop</u>	29
Vocabulary	29
Useful phrases	31
Dialogues	32
<u>At the bank</u>	33
Vocabulary	33
Useful phrases	35
Dialogues	36
<u>At the pharmacy/hospital</u>	37
Vocabulary	37
Useful phrases	39
Dialogues	40
<u>At the police station</u>	41
Vocabulary	41
Useful phrases	42
Dialogues	43



AT THE AIRPORT

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
airport	aeropuerto	/ 'ɛəpɔ:t /
plane	avión	/ pleɪn /
passenger, traveller	pasajero/a, viajero/a	/ 'pæsndʒə /, / 'trævələ /
arrivals	llegadas	/ ə'raɪvəl /
departures	salidas	/ dɪ'pɑ:tʃə /
flight/flight number	vuelo/número de vuelo	/ flɑɪt / - / flɑɪt 'nʌmbə /
domestic flights	vuelos nacionales	/ də'mestɪk flɑɪt /
delayed	retrasado	/ dɪ'leɪd /
cancelled	cancelado	/ 'kænsəld /
on time	a la hora	/ on taɪm /
last call	última llamada	/ lɑ:st kɔ:l /
check-in	facturación (del equipaje)	/ 'tʃekɪn /
boarding pass/card	tarjeta de embarque	/ 'bɔ:dɪŋ pɑ:s-kɑ:d /
suitcase	maleta	/ 'su:t.keɪs /
luggage, baggage	equipaje	/ 'lʌgɪdʒ /, / bæɡɪdʒ /
carry-on luggage/hand bag	equipaje de mano	/ ,kæɪ'ɒn'lʌgɪdʒ /, / 'hændbæɡ /
Gate	puerta de embarque	/ geɪt /
departure lounge/gate	sala de embarque	/ dɪ'pɑ:tʃə laʊndʒ- geɪt /
duty free	Libre de impuestos	/ 'dju:tɪ'fri: /
customs	aduana	/ 'kʌstəmz /
baggage reclaim	zona de recogida de equipajes	/ 'bæɡɪdʒ rɪ'kleɪm /
Passport	pasaporte	/ 'pɑ:spɔ:t /
identity card		/ aɪ'dentɪtɪ kɑ:d /
to board	embarcar en	/ bɔ:d /
to depart/to leave	salir	/ dɪ'pɑ:t /, / li:v /
to arrive	llegar	/ ə'raɪv /
to take off	despegar	/ 'teɪkɒf /
to land	aterrizar	/ lænd /

Useful phrases (Frases útiles)

- *Do you have your boarding pass?* ¿Tiene su tarjeta de embarque?
- *Do you have any luggage to check?* ¿Tiene equipaje para facturar?
- *Would you prefer a window or an aisle seat?* ¿Prefiere ventana o un asiento de pasillo?
- *Can you tell me where the departure gate is?* ¿Puede decirme dónde está la puerta de salida?
- *Can I see your I.D., please?* ¿Puedo ver su pasaporte por favor?
- *What time is the flight boarding?* ¿A qué hora es el embarque del avión?
- *The flight is delayed/cancelled.* El vuelo está retrasado/cancelado.
- *Where can I find baggage claim?* ¿Dónde está la zona de recogida de equipaje?
- *Do you have any electrical items?* ¿Tiene algún aparato eléctrico?
- *Have a nice flight/Enjoy your flight!* ¡Que tenga un buen vuelo!

Dialogues (Diálogos)

Dialogue 1. - At the check-in desk

Officer: Good morning. Can I see your ticket and your passport?

Passenger: Of course! Here you are.

Officer: Thank you.

Officer: Would you prefer a window or an aisle seat?

Passenger: A window seat, please.

Officer: Ok. Just wait a moment, please.

This is your seat number and the departure gate.

Passenger: Thank you.

Officer: Please, put your luggage on here.

Passenger: Fine.

Excuse me, what time is the flight boarding?

Officer: At 15. Enjoy your flight!

Passenger: Thank you.

Dialogue 2. - Security

Officer: Please put any laptops, electrical items, devices or any objects on the tray.

Passenger: No problem, here you are.

Officer: Could you open your bag, please?

Passenger: Sure.

Officer: Sorry, you cannot pass with liquids. You must leave again and put them in a plastic bag.

Passenger: Of course.

Officer: Ok. Thank you. You can go ahead now.



AT THE HOTEL

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
hotel	otel	/həʊ'tel/
guesthouse	hostal, casa de huéspedes	/'gest.haʊs/
hostel	Pensión	/'hɒstəl/
bed and breakfast (B&B)	alojamiento y desayuno	/bedən 'brekfəst /
cottage, farmhouse	casa rural	/'kɒtɪdʒ/, /'fɑ:m.haʊs/
campsite	camping	/'kæmp.saɪt/
youth hostel	albergue juvenil	/ju:ðz'hɒstəl /
receptionist	recepcionista	/rɪ'sepʃənɪst/
reservation, booking	reserva	/'rezə'veɪʃən/, /'bʊkɪŋ/
reception	recepción	/rɪ'sepʃən/
full board	pensión completa	/fʊl bɔ:d /
half board	media pensión	/hɑ:f bɔ:d /
single/double room	habitación individual/doble	/'sɪŋgl- 'dʌbl rʊm /
vacancy	habitaciones libres	/'veɪkənsɪ/
no vacancy	completo	//nɒu'veɪkənsɪ/
to book	reservar	/bʊk/
to check in	registrarse	/tʃek ɪn /
to check out	pagar e irse del hotel	/tʃekaʊt /
to stay	quedarse	/steɪ/
key room	llave	/ki: rʊm /
floor	piso	/flɔ:ʔ/
parking	aparcamiento	/'pɑ:kɪŋ/
bath	baño	/bɑ:ðz/
air conditioning	aire acondicionado	/eə' kən'dɪʃənɪŋ /

television	televisión	/'telɪ,vɪʒən/
towel	Toalla	/'taʊəl/
safe	caja fuerte	/seɪf/

Useful phrases (Frases útiles)

- *Can I help you? ¿Puedo ayudarle?*
- *I have a reservation/booking. Tengo una reserva.*
- *I would like to book a room for three days. Querría una habitación para tres días.*
- *Do you have any rooms available?/Do you have any vacancies? ¿Tiene habitaciones disponibles?*
- *How do you spell it? ¿Cómo se deletrea?*
- *Would you like a single or double room? ¿Le gustaría una habitación individual o doble?*
- *How long would you like to stay here? ¿Cuánto tiempo va a quedarse aquí?*
- *How much is the room? ¿Cuánto cuesta la habitación?*
- *What time is the check in/out? ¿A qué hora es la entrada/salida del hotel?*
- *Is the breakfast/dinner included? ¿El desayuno/cena está incluido/a?*
- *Your room number is... Su habitación es...*
- *What time is the breakfast? ¿A qué hora es el desayuno/la cena?*
- *Do you have wi-fi? ¿Tienen wi-fi?*
- *My room key, please. La llave por favor.*
- *Does the room have a private bath? La habitación tiene un baño privado*
- *Can I have one more blanket? ¿Me puede dar una manta más?*
- *Could you please call me a taxi? ¿Podría llamarme un taxi por favor?*

Dialogues (Diálogos)

Dialogue 1. - Calling to make a reservation

Receptionist: Good morning. Victorian Hotel. How can I help you?

Traveller: Good morning. I'd like to make a reservation. Do you have any vacancies?

Receptionist: Sure! Which day would you like?

Traveller: From 12th to 15th of May.

Receptionist: Let me check please... It's alright. Would you like a single or double room?

Traveller: A double room please.

Receptionist: A single bed or double beds?

Traveller: Twim beds. How much is the room?

Receptionist: 45 € per night, breakfast included.

Traveller: Ok.

Receptionist: What is your name?

Traveller: Jesús Fernández.

Receptionist: Can you spell it, please?

Traveller: J-E-S-Ú-S F-E-R-N-A-N-D-E-Z

Receptionist: Could I have your number card.

Traveller: It's a Visa. Number 555-35489. Do I have to pay a deposit in advance?

Receptionist: No, you don't... Mr. Fernández your reservation has been made. Check-in is at 14.

Traveller: Thank you very much.

Receptionist: Thanks Mr. Fernández for booking in Victoria Hotel. If you have any question about, let us know, please.

Dialogue 2. - Check-in

Receptionist: Good evening. How can I help you?

Traveller: Good evening. I have a reservation.

Receptionist: Alright. What is your name?

Traveller: Jesús Fernández.

Receptionist: I see. Could I have your I.D.?

Traveller: Here you are.

Receptionist: Here is your key room. Number 34, second floor.

Traveller: Thanks. What time is the breakfast?

Receptionist: From 8 to 10.

Traveller: OK. Another question, what time we have to leave the room?

Receptionist: At 12. You can leave your luggage in here.

Traveller: Thank you very much. Oh, I have a last question. Could you make me a call at 8 a.m please?

Receptionist: Sure. Have a good stay.

Traveller: Thanks. See you later.



AT THE RESTAURANT

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
customer/client	cliente	/'kʌstəmə/ /'klaɪənt/
waiter/waitress	camarero/a	/'weɪtə/ /'weɪtrɪs/
meal	comida	/mi:l/
breakfast	desayuno	/'brekfəst/
lunch	almuerzo, comida	/lʌntʃ/
dinner	cena	/'dɪnə/
Menú	carta, menú	/'menju:/
Bill	cuenta	/bɪl/
starter	entrante	/'stɑ:tə/
main course	plato principal	/meɪn kɔ:s/ /
dessert	postre	/dɪ'zɜ:t/
special(s)	plato del día	/'speʃəl/
dish	plato, cubierto	/dɪʃ/
spoon	cuchara	/spu:n/
fork	tenedor	/fɔ:k/
knife	cuchillo	/naɪf/
serviette, napkin	servilleta	/'sɜ:vɪ'et/, /'næpkɪn/
allergic	Alérgico/a	/'ə:lɜ:dʒɪk/
vegetarian	Vegetariano/a	/'vedʒɪ'teəriən/
rare	poco hecho	/'reə/
medium	al punto	/'mi:dɪəm/
well done	muy hecho	/'wel dʌn /
small	pequeño	/'smɔ:l/
medium	mediano/a	/'mi:dɪəm/

large	grande	/la:dʒ/
to order	pedir	/'ɔ:dəʀ/
to serve	servir	/sɜ:v/
oo bring	traer	/brɪŋ/

Useful phrases (Frases útiles)

- *Table for 4, please.* Una mesa para 4, por favor.
- *How many people? (do you have in your party)?* ¿Cuántas personas en el grupo?
- *Do you have a reservation?* ¿Tiene una reserva?
- *Could you bring me/I have the menu, please?* ¿Puede traerme el menú, por favor?
- *What is the daily special?* ¿Cuál es el plato del día?
- *Are you ready to order?* ¿Está listo para pedir?
- *What would you like to order?* ¿Qué le gustaría pedir?
- *Can I order?* ¿Puedo pedir?
- *I am allergic to....* Soy alérgico/a a...
- *Would you like something to drink?* ¿Le gustaría algo para beber?
- *How would you like your meat cooked? Well done, please.* ¿Cómo quiere su carne? Bien hecha, por favor.
- *Enjoy your meal! Buon appetite!* ¡Buen provecho!
- *Can I have the bill, please?* ¿Me puede traer la cuenta, por favor?
- *I would like to eat a salad and a coke, please.* Me gustaría comer una ensalada y una coca-cola, por favor.
- *Can I have a fork, please?* ¿Puede traerme un tenedor, por favor?
- *Anything else?* ¿Algo más?

Dialogues (Diálogos)

Dialogue 1. - Ordering

Waiter: Good evening. What would you like to order?

Customer: I'd like a green salad and, for the main course, a steak, well done, please.

Waiter: What would you like to drink?

Customer: A glass of red wine, please.

Waiter: Anything else?

Customer: No, thanks.

Waiter: Alright. I will back in a moment. ...

Client: Excuse me, can I have the bill?

Waiter: Here you are.

Client: Ok, thank you very much. See you soon.

Dialogue 2. - Ordering

Waitress: Hello. How are you? What could I do for you?

Customer: I would like a table for one.

Waitress: Alright. Follow me. Take a seat, please.

Customer: Could I check the menu, please?

Waitress: Here you are.

Customer: Could I have a cup of red wine please?

Waitress: Sure. Please let me know when you are ready.

Customer: Yes, I am. I would like to have a chicken soup as a starter.

Waitress: Good choice. What would you like for the main course?

Customer: Salmon, please.

Waitress: And for the dessert?

Customer: I would like pudding, please.

Waitress: Anything else?

Customer: That's all, thanks.

Waitress: Here you are.

Customer: Thank you. Can I have the bill, please?

Waitress: Of course. Give me a second please... Here you are.

Customer: Thank you very much. See you.

Waitress: Have a nice day!

Dialogue 3. - Asking about today's special

Customer: Do you have a special today?

Waitress: Of course. Today we have Pull pot please.

Customer: What does come with?

Waitress: That comes with fresh seasonal vegetables, choice of potato or rice, rolls and butter.

Customer: Ok. I'll have the pull pot.

Fruit (Fruta)	Vegetables (Verduras)
apple: manzana /'æpl/	potato: patata /pə'teɪtəʊ/
orange: naranja /'ɒrɪndʒ/	pea: guisante /pi:/
lemon: limón /'lemən/	garlic: ajo /'gɑ:lɪk/
strawberry: fresa /'strɔ:bəri/	carrot: zanahoria /'kærət/
banana: plátano /bə'nɑ:nə/	cauliflower: coliflor /'kɒlɪfləʊər/
peach: melocotón /pi:tʃ/	pepper: pimiento /'pepər/
melon: melón /'melən/	cabbage: col, repollo /'kæbɪdʒ/
pear: pera /pɛər/	aubergine: berenjena /'əʊbəʒi:n/
grape: uva /greɪp/	mushroom: champiñón /'mʌʃrʊm/
pineapple: piña /'paɪn,æpl/	courgette: calabacín /kʊə'ʒet/
cherry: cereza /'tʃeri/	
Meat, fish and shellfish (Carne, pescado y marisco)	Salad (Ensalada)
beef: ternera /bi:f/	lettuce: lechuga /'letɪs/
veal: ternera /vi:l/	tomato: tomate /tə'meɪtəʊ/
lamb: cordero /læm/	tuna: atún /'tju:nə/
pork: carne de cerdo /pɔ:k/	cucumber: pepino /'kju:kʌmbər/
chicken: pollo /'tʃɪkɪn/	vinegar: vinagre /'vɪnɪgrə/
oyster: ostra /'ɔɪstər/	oil: aceite /ɔɪl/
lobster: langosta /'lɒbstər/	salt: sal /sɔ:lt/
mussels: mejillones /'mʌsl/	onion: cebolla /'ʌnjən/
prawn: gamba /prɔ:n/	
salmon: salmón /'sæmən/	

Others (Otros)

egg: huevo	/eg/	honey: miel	/'hʌni/
rice: arroz	/raɪs/	pasta: pasta	/'pæstə/
sugar: azúcar	/'ʃʊgə/	butter: mantequilla	/'bʌtə/
bread: pan	/bred/	cheese: queso	/tʃi:z/
jam: mermelada	/dʒæm/	chocolate: chocolate	/'tʃɒklɪt/
biscuit: galleta	/'bɪskɪt/	soup: sopa	/su:p/
cereal: cereales	/'sɪəriəl/		

Ways of cooking (Maneras de cocinar)

- *Boil*: hervir /bɔɪl/
- *Fry*: freír /fraɪ/
- *Grill*: asar a la parrilla /grɪl/
- *Roast*: asar con aceite en el horno /rəʊst/
- *Bake*: cocer sin aceite en el horno /beɪk/

Description of food (Descripción de la comida)

- *Tasty*: sabroso /'teɪstɪ/
- *Bland*: suave /blænd/
- *Sweet*: dulce /swi:t/
- *Salty*: salado /'sɔ:ltɪ/
- *Fresh*: fresco /frefʃ/
- *Tender*: tierno /'tendə/
- *Fatty*: grasiento /'fæti/
- *Yummy*: sabroso /'jʌmi/
- *Crispy*: crujiente /'krɪspi/

Drinks

water: agua	/ˈwɔ:tə/
still water: agua sin gas	/ˈstɪl/ wɔ:tə/
soda: agua con gas	/ˈsəʊdə/
milk: leche	/mɪlk/
coffee: café	/ˈkɒfɪ/
tea: té	/ti:/
juice: zumo	/dʒu:s/
lemonade: limonada	/ˌleməˈneɪd/
milkshake: batido	/ˈmɪlk.ʃeɪk/
soft drink: refresco	/sɒft drɪŋk/
beer: cerveza	/bɪə/
wine: vino	/waɪn/



TRANSPORTATION AND ASKING THE WAY

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
means of transport	Medios de transporte	/mi:nz ðv 'trænspɔ:t/
car	coche	/kɑ:t/
bus	autobús	/bʌs/
train	tren	/treɪn/
taxi, cab	taxi	/'tæksɪ/,
plane	avión	/kæb/
bicycle	bicicleta	/'baɪsɪkl/
subway, underground, tube	metro	/'sʌbweɪ/, /'ʌndəgraʊnd/, /tju:b/
(on) foot	a pie	/fʊt/
station	estación	/'steɪʃən/
stop	parada	/stɒp/
taxi Rank	parada de taxi	/'tæksɪ /ræŋk/
terminal	terminal	/'tɜ:mɪnl/
trip	viaje	/trɪp/
fare	tarifa	/feəʳ/
ticket	billete	/'tɪkɪt/
map	mapa	/mæp/
street, road	calle	/stri:t/, /rəʊd/
avenue	avenida	/'ævənju: /
block	manzana	/blɒk/
corner	esquina	/'kɔ:nəʳ/
transfer	trasbordo	/'trænsfəʳ/
to turn	girar, doblar	/tɜ:n/

to go	ir	/gəʊ/
to cross	cruzar, atravesar	/krɒs/
to take	coger, tomar	/teɪk/
to look for	buscar	/lʊk fɔːr /
to help	ayudar	/help/
to be lost	estar perdido	/biː lɒst /
there is/there are	hay	
right	derecha	/raɪt/
left	izquierda	/left/
straight	recto	/streɪt/
next to	al lado de	/nekst ʊ /
in front of	delante de	/ɪn frʌnt ɒv /
behind	detrás	/bɪ'haɪnd/
opposite	enfrente de	/'ɒpəzɪt/
here	aquí	/hɪə/
there	allí	/ðeə/
near	cerca	/nɪə/
far	lejos	/faːr/
where	dónde	/weə/
hospital	Hospital	/'hɒspɪtl/
bank	banco	/bæŋk/
pharmacy, chemist	farmacia	/'fɑːməsɪ/, /'kemɪst/
museum	museo	/mjuː'ziəm/
cinema	cine	/'sɪnəmə/
park	parque	/pɑːk/
stadium	estadio	/'steɪdiəm/
supermarket	supermercado	/'suːpə,mɑːkɪt/
school	escuela	/skuːl/

university	universidad	/ˌjuːnɪˈvɜːsɪtɪ/
town/city hall	ayuntamiento	/ˈtaʊn-sɪtɪ hɔːl/

Useful pfrases (Frases útiles)

- *Where is...? ¿Dónde está...?*
- *Excuse me, is there a pharmacy near here? Disculpe, ¿hay una parada de taxi cerca de aquí?*
- *Excuse me, how can I get to the City Hall? Disculpe, ¿cómo puedo llegar al ayuntamiento?*
- *Can you tell me the way to the metro? ¿Puede decirme el camino para ir al metro?*
- *Excuse me, I'm looking for the town hall. Disculpe, estoy buscando el ayuntamiento.*
- *Which way is the museum from here? ¿Cuál es el camino al museo desde aquí?*
- *Is it far? Está lejos*
- *How long does it take? ¿Cuánto se tarda?*
- *How far is it from the church to the station? ¿Qué distancia hay desde la iglesia hasta la estación de autobuses?*
- *I'm lost. Can you help me? Estoy perdido/a. ¿Puede ayudarme?*
- *Can you show me on the map? ¿Me lo muestra en el mapa?*
- *Turn right/left. Gire/doble a la derecha/izquierda.*
- *Go straight ahead. Siga recto.*
- *It is next to/behind/in front of the bank. Está al lado/detrás de/delante del banco.*
- *I'd like a ticket to Berlin. Querría un billete para Berlín.*
- *What train line do I need to take? ¿Qué línea tengo que tomar?*
- *What time the next train leave? ¿A qué hora sale el próximo tren?*
- *Please take me to the bus station. Por favor, lléveme a la estación.*
- *How much is it? ¿Cuánto es?*
- *Keep the change. Quédese con el cambio.*
- *Where can I take a bus? ¿Dónde puedo coger un autobús*

Dialogues (Diálogos)

Dialogue 1. - Asking the way

Traveller: Excuse me, is there a supermarket near here?

Pedestrian: Yes, there is one on the corner.

Traveller: How can I get to it?

Pedestrian: Go straight and take the second on the right. It's just on the corner.

Traveller: Is it very far?

Pedestrian: Three minutes.

Traveller: Thank you.

Dialogue 2. - Buying a train ticket

Counter: Good morning.

Traveller: Good morning. I'd like a ticket to Torgau.

Counter: Single or return-trip ticket?

Traveller: Return. When is the next train?

Counter: At 14.10.

Traveller: Do I have to transfer?

Counter: No.

Traveller: How much is it?

Counter: 30€.

Traveller: Here you are. Can you tell me the platform number?

Counter: Two.

Traveller: Thank you. Good bye.

Dialogue 3. - Rent a car

Traveller: Good morning. I'd like to rent a car.

Counter: All right. What kind do you want?

Traveller: A medium car, please.

Counter: How long do you want it?

Traveller: Five days.

Counter: Ok. Please give me your passport and driving licence.

Traveller: Here you are. I'd like also to have insurance.

Counter: Third party or full comprehensive?

Traveller: Full comprehensive.

Counter: Fine. Please fill in this form and you collect the car in an hour.

Dialogue 4. - Taking a taxi

Traveller: Good morning. Take me to the airport.

Taxi driver: All right. Arrivals or departures.

Traveller: Departures, please. ...

Taxi driver: here we are.

Traveller: How much is it?

Taxi driver: It's 27 pounds and 30 cents.

Traveller: 30 pounds including the tip.

Taxi driver: Thank you very much. Have a nice day!

Traveller: Thanks. Same to you!



MEETING PEOPLE

VOCABULARY (VOCABULARIO)

ENGLISH	SPANISH	PHONETICS
welcome	bienvenido/a	/ˈwelkəm/
good morning	buenos días	/gʊd ˈmɔːnɪŋ /
good afternoon	buenas tardes	/gʊd ˈɑːftəˈnuːn /
good evening	buenas tardes	/gʊd ˈiːvɪŋ /
good night	buenas noches	/gʊd naɪt /
hello, hi	hola	/həˈləʊ/, /haɪ/
goodbye, bye	adiós	/ˈgʊdˈbaɪ/, /baɪ/
see you soon	hasta pronto	/siː juː suːn/
take care	cuídate	/teɪk keə /
Please	por favor	/pliːz/
thank you, thanks, cheers	gracias	/ˈθæŋkjʊ/, /ˈθæŋks/,
excuse me	disculpe	/tʃɪəz/
to greet	saludar	/griːt/
to meet	conocer	/miːt/
fine	bien	/faɪn/
bad	mal	/bæd/
name	nombre	/neɪm/
surname	apellido	/ˈsɜːneɪm/
country	país	/ˈkʌntri/
nationality	nacionalidad	/ˌnæʃəˈnælɪti/
address	dirección	/əˈdres/
postcode	código postal	/ˈpəʊstkəʊd/
age	edad	/eɪdʒ/
marital status	estado civil	/ˈmæɪrɪtl ˈsteɪtəs /

Useful phrases (Frases útiles)

- *Nice to meet you.* Encantado-a/.
- *This is...* Este/a es...
- *How do you do?/How are you?* ¿Cómo está/s?
- *I'm fine/bad.* Estoy bien/mal, gracias.
- *What is your...?* Cuál es tu/su...?
- *What is your name?* ¿Cómo te llamas?
- *My name is...* Me llamo...
- *Where are you from?* ¿De dónde eres?
- *I am from...* Soy de...
- *Where do you live?* ¿Dónde vives?
- *How old are you?* Cuántos años tienes
- *I am ... (years old.)* Tengo ... años.
- *Where do you live?* ¿Dónde vives?
- *What do you do?* ¿Qué haces?/ ¿En qué trabajas?
- *Do you speak English?* ¿Hablas inglés?
- *I don't understand.* No entiendo.
- *Can you repeat, please?* ¿Puedes repetir por favor?
- *Have a nice day!* ¡Que tenga un buen día!
- *Same to you.* Igualmente.

Dialogues (diálogos)

Dialogue 1. - Greetings

Traveller: Good afternoon. Excuse me, I would like to go to the City Hall. Is this the stop?

Man: No, it is the following stop.

Traveller: Ah, thank you.

Man: You are welcome.

Traveller: Have a nice day.

Man: Goodbye.

Dialogue 2. - Introducing yourself

Traveller: Hello. My name is Jesús Fernández.

Woman: Hello. My name is Joanne.

Traveller: Nice to meet you.

Man: Nice to meet you, too.

Dialogue 3. - Introducing others

Man: This is Joanne and this Jesús.

Jesús: Nice to meet you Joanne. I am Jesús.

Joanne: Excuse me, can you repeat, please? I don't understand.

Jesús: Jesús. I am from Spain, but I live in Bristol.

Joanne: How do you do?

Jesús: I am a journalist.



AT A CLOTHING SHOP

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
Anorak	blusa	/ˈænərəæk/
Blouse	blusa	/blaʊz/
boots	botas	/bu:ts/
bra	sujetador	/brɑ: /
coat	abrigo	/kəʊt/
dress	vestido	/dres/
glove	guante	/glʌv/
hat	sombrero	/hæt/
jacket	chaqueta	/ˈdʒækɪt/
jeans	vaqueros	/dʒi:nz/
knickers	bragas	/ˈnɪkəz/
leggings	mallas	/ˈlegɪŋz/
pull-over	jersey	/ˈpʊləʊvə/
pyjamas	pijama	/pɪˈdʒɑ:məz/
sandal	sandalia	/ˈsæn.dəl/
scarf	bufanda, pañuelo	/skɑ:f/
shirt	camiseta	/ʃɜ:t/
shoe	zapato	/ʃu:/
shorts	pantalones cortos	/ˈʃɔ:ts/
skirt	falda	/skɜ:t/
sock	calcetín	/sɒk/
suit	traje	/su:t/
tie	corbata	/taɪ/
tights	pantis, leotardos	/taɪts/

Tracksuit	chándal	/ 'træk.su:t/
Trainer	deportivas	/ 'treɪnəz/
Trousers	pantalones	/ 'traʊ.zəz/
T-shirt	camiseta	/ 'ti:ʃɜ:t/
Bracelet	pulsera	/ 'breɪslɪt/
Earrings	pendientes	/ 'ɪərɪŋ/
Necklace	collar	/ 'neɪklɪs/
Pendant	colgante	/ 'pendənt/
ring	anillo	/ rɪŋ/
size	talla	/ saɪz/
small	pequeña	/ smɔ:l/
medium	mediana	/ 'mi:dɪəm/
large	grande	/ la:dʒ/
extralarge	XL	/ 'ekstrələ:dʒ/
cotton	algodón	/ 'kɒtn/
leather	cuero	/ 'leðə/
wool	lana	/ wʊl/
discount	descuento	/ 'dɪskaʊnt/
offer	oferta	/ 'ɒfə/
sale	rebaja	/ seɪl/
to buy	comprar	/ baɪ/
to suit	quedar	/ su:t/
to dress	vestirse	/ dres/
to take off	quitarse	/ 'teɪkɒf/
to charge	cobrar	/ tʃɑ:dʒ/
to spend	gastar	/ spend/
to wrap	envolver	/ ræp/

Useful phrases (Frases útiles)

- *Can I help you? ¿Puedo ayudarle?*
- *I'm looking for... Estoy buscando...*
- *Excuse me, can you help me? Disculpe, ¿puede ayudarme?*
- *What size are you? ¿Qué talla tiene?*
- *Where are the changing rooms? ¿Dónde están los probadores?*
- *Does it suit me? ¿Me queda bien?*
- *It suits me. Me queda bien.*
- *I'll take it. Me lo/la llevo.*
- *It's long. Es largo.*
- *Can I refund it? ¿Puedo devolverlo?*
- *How would you like to pay? ¿Cómo desea pagar?*
- *Are you paying in cash or card? ¿Va a pagar en efectivo o con tarjeta?*
- *Enter your pin. Introduzca su pin.*
- *You can remove your card. Puede retirar su tarjeta.*
- *How much is it? ¿Cuánto es?*
- *Can I pay by credit card? ¿Puedo pagar con tarjeta de crédito?*
- *Can I have a receipt? ¿Puede darme una factura?*
- *Here's your change and your receipt. Aquí tiene el cambio y el recibo.*
- *Back in ten minutes. Regreso en diez minutos.*

Dialogues (Diálogos)

Dialogue 1._ At a clothing shop

Shop assistant: Good afternoon. Can I help you?

Customer: Good afternoon. I'd like to try on the shirt which is at the window.

Shop assistant: What size are you?

Customer: The small one.

Shop assistant: Here you are.

Customer: Where are the changing rooms?

Shop assistant: Straight on and on the right.

Customer: Does the shirt suit me?

Shop assistant: Yes, and it looks great.

Customer: Cool! I'll take it. Can I pay by credit card?

Shop assistant: Of course.

Customer: Thank you very much. See you.

Shop assistant: You are welcome. See you soon.

AT THE BANK

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
bank	banco	/bæŋk/
account	cuenta	/ə'kaʊnt/
amount	cantidad	/ə'maʊnt/
ATM	cajero automático	
bank account	cuenta bancaria	/bæŋk ə'kaʊnt /
bill , note	billete	/bɪl/ , /nəʊt/
card	tarjeta	/kɑ:d/
cash	dinero en efectivo	/kæʃ/
(to) change, exchange	cambiar, cambio	/tʃeɪndʒ/, /ɪks'tʃeɪndʒ/
cent	céntimo	/sent/
checkout	caja	/'ɪnvɔɪs/
cheque, check	cheque	/tʃek/
chequebook	talonario	/'tʃekbʊk/
coin	moneda	/kɔɪn/
commission	comisión	/kə'mɪʃən/
counter	mostrador	/'kaʊntəʳ/
currency	moneda	/'kʌrənsɪ/
(to) deposit	depositar, depósito	/dɪ'pɒzɪt/
invoice	factura	/'ɪnvɔɪs/
money		/'mʌni/
pound	libra	/'paʊnd/
receipt	recibo, factura	/'ri:si:t/
savings account	cuenta corriente/de ahorros	/'seɪvɪŋzə'kaʊnt /

teller	cajero/a	/ˈteləː/
transfer	transferencia	/ˈtrænsfəː/
withdramal	retirada de fondos	/wɪθˈdrɔːəl/

Useful phrases

- *Where is a bank? ¿Dónde hay un banco?*
- *Where can I exchange traveller's cheque? ¿Dónde puedo cambiar cheques de viajero?*
- *(How) Can I help you? ¿(Cómo) puedo ayudarle?*
- *I would like to change some travellers' cheques, please. Me gustaría cambiar cheques de viajero., por favor.*
- *What is the exchange rate for euros? ¿A cuánto está el cambio de euros?*
- *Where do I have to sign? ¿Dónde tengo que firmar?*
- *You must sign here? Tiene que firmar aquí.*
- *Is there commission? ¿Hay comisión?*
- *How much is the commission? ¿Cuánto es la comisión?*

Dialogue 1. - At the bank

Teller: Next, please.

Customer: Good morning.

Teller: Good morning. How can I help you?

Customer: I would like to change some euro currency into pounds.

Teller: How much euro would you like to change?

Customer: 200€ please.

Teller: That will be one hundred and forty six pounds and eighty cents. How would you like the money?

Customer: I would like two fifties and some small notes, please.

Teller: Here you are. See you later.

Customer: Thank you very much. Have a nice day.



AT THE PHARMACY- AT THE HOSPITAL

VOCABULARY (VOCABULARIO)

ENGLISH	SPANISH	PHONETICS
pharmacy, chemist	farmacia	/ 'fɑ:məsi/, / 'kemi:st/
hospital	hospital	/ 'hɒspɪtl/
eye drop	colirio	/ aɪdrɒp/
ointment	pomada	/ 'ɔɪntmənt/
plaster, Band-Aid	tirita	/ 'plɑ:stəʳ/, / 'bændeɪd/
doctor	doctor	/ 'dɒktəʳ/
nurse	enfermera	/ nɜ:s/
patient	paciente	/ 'peɪʃənt/
syrup	jarabe	/ 'sɪrəp/
antibiotic	antibiótico	/ 'æntɪbaɪ'ɒtɪk/
painkiller	analgésico	/ 'peɪnkɪləʳ/
dose	dosis	/ dəʊs/
bandage	venda	/ 'bændɪdʒ/
tablet	píldora, pastilla	/ 'tæblɪt/
ache, pain	dolor	/ eɪk/, / peɪn/
caught	tos	/ kɒf/
cold	resfriado	/ kəʊld/
fever	fiebre	/ 'fi:vəʳ/
flu	gripe	/ flu:/
break	fractura	/ breɪk/
prescription	receta	/ prɪ'skrɪpʃən/
allergy	alergia	/ 'ælədʒɪ/
appointment	cita	/ ə'pɔɪntmənt/
consulting room	consulta	/ kən'sʌltɪŋ rʊm /

waiting room	sala de espera	/'weɪtɪŋ rʊm /
insurance	seguro	/ɪn'ʃʊərəns/

Useful phrases (Frases útiles)

- *Do you have something for...? ¿Tiene algo para...?*
- *I need something for... Necesito algo para...*
- *How do I take this? ¿Cómo lo tomo?*
- *How many tablets do I have to take each time? ¿Cuántas pastillas tengo que tomar cada vez?*
- *Are you allergic to any medication? ¿Es alérgico/a alguna medicación?*
- *Do you have a prescription? ¿Tiene receta?*
- *This medicine will relieve your pain. Este medicamento le aliviará el dolor.*
- *This medicine is for external use only. Este medicamento es solo para uso externo.*
- *Please take the medicine according to the instructions. Por favor, tome el medicamento según las instrucciones.*
- *What has happened? ¿Qué le ha sucedido?*
- *What is the problem/What's the matter? ¿Cuál es el problema?*
- *What are your symptoms? ¿Cuáles son sus síntomas?*
- *Where does it hurt? ¿Dónde le duele?*
- *I have a headache/stomachache... Tengo dolor de cabeza/estómago...*
- *I'm feel ill/unwell. Me siento mal, indispuerto.*
- *Please, take a seat. Por favor, tome asiento.*
- *Have you got a European Health Insurance card? ¿Tiene tarjeta sanitaria europea?*
- *Do you have any allergies? ¿Tiene alergias?*
- *Is it urgent? ¿Es urgente?*

Dialogues (Diálogos)

Dialogue 1. - At a pharmacy

Pharmacist: Hello. Can I help you?

Customer: Hello. I need something for an insect bite? My arm is very swollen.

Pharmacist: Do you have any fever?

Customer: No, I don't.

Pharmacist: Are you allergic to any medication?

Customer: No, I am not.

Pharmacist: Try this cream. Put it twice a day.

Customer: Perfect. How much is it?

Pharmacist: 4 pounds. Hope you get better soon.

Customer: Thank you very much.

Dialogue 2. - At the hospital

Nurse: Good evening. What has happened?

Patient: I fainted.

Nurse: Have you hit your head?

Patient: No, I haven't.

Nurse: Do you have any pain?

Patient: Yes, in my leg.

Nurse: Ok. Take this seat and fill in this form while you are waiting. We will call you as soon as we can.



AT THE POLICE STATION

Vocabulary (Vocabulario)

ENGLISH	SPANISH	PHONETICS
police station	comisaría	/pə'li:s'steɪʃən /
police	policía (organismo)	/pə'li:s/
policeman	policía (hombre)	/pə'li:smən/
policewoman	policía (mujer)	/pə'li:s,wʊmən/
cop	poli, policía	/kɒp/
victim	víctima	/'vɪktɪm/
witness	testigo	/'wɪtnɪs/
complaint, report	declaración, denuncia, informe	/rɪ'pɔ:t/, /kəm'pleɪnt/
robbery, theft	robo	/'rɒbərɪ/, /θeft/
thief	ladrón	/θi:vz/
wallet, purse	monedero, cartera	/'wɒlɪt/, /pɜ:s/
handbag	bolso, cartera	/'hændbæg/
rucksack	mochila	/'rʌksæk/
to lose	perder	/lu:z/
to steal	robar	/sti:l/

Useful phrases (Frases útiles)

Is there a police station near here? ¿Hay una comisaría cerca de aquí?

I have lost my handbag/wallet. He perdido mi bolso/monedero.

My rucksack has been stolen. Me han robado la mochila.

Where did you lose your handbag/wallet? ¿Dónde perdió su bolso/monedero?

When did you lose your handbag/wallet? ¿Cuándo perdió su bolso/monedero?

What did you have?/What was inside it? ¿Qué tenía?/¿Qué había dentro?

Can I have your name and phone, please? ¿Puede darme su nombre y teléfono, por favor?

What's it like? ¿Cómo es?

You must fill in a report form. Debe rellenar la denuncia.

Dialogue 1. - At the police station

Policeman: Good morning. Can I help you?

Traveller: Good morning. I think that I left my handbag on the bus.

Policeman: What did you have?

Traveller: My passport, my I.D. and my wallet.

Policeman: How much cash was in your wallet?

Traveller: About 50€ and a little amount in small change.

Policeman: Did you have any credit cards?

Traveller: I had a Visa.

Policeman: We can call the information number to get the phone numbers for lost and stolen cards.

Traveller: Perfect. I am worried about my passport and I.D. Tomorrow I take a flight to Spain.

Policeman: So, we need to contact the embassy. They will help you to replace your passport.

Traveller: Thank you very much.

This project has been funded with support from the European Commission. This publication [communication] is the sole responsibility of its author, and the Commission cannot be held responsible for the use made of the information contained therein.

Este proyecto ha sido financiado con el apoyo de la Comisión Europea.

Esta publicación [comunicación] es responsabilidad exclusiva de su autor, y la Comisión no se hace responsable del uso que pueda hacerse de la información contenida en el mismo.